



REFUND POLICY

YMCA MEMBERSHIP

- Memberships cancelled within 3 days of purchase are entitled to a full refund or YMCA credit.
- Bank draft cancellations require written notice 30 days in advance of the next scheduled debit.
- All membership joining fees are non-refundable.

PROGRAM PARTICIPANT & PROGRAM REGISTRATION & JOINERS FEES

- Program Participant, Progressive Program Registration & Membership Joiners Fees are non-refundable.

PROGRAM FEES

- A full refund or YMCA credit will be issued when class is cancelled by the YMCA.
- A full refund will be issued if the withdrawal is requested 24 hours or more in advance of the first class minus a \$5.00 processing fee.
- Medically documented class refund requests will be prorated based on date of request and receipt of documentation.
- There are no refunds or credits on or after the starting date of the class.
- Progressive Program bank draft cancellations require a written notice 15 days in advance of the next scheduled debit.
- Program Registration fees are non-refundable.